

SURVEY DATA PROTECTION AND PRIVACY

1. By accepting the terms and conditions set out herein and the Data Protection and Privacy Policy of The China Navigation Company Pte. Ltd. (hereinafter, “CNCo” or “we” or “us” or “our”) which can be found at <https://www.swirecnco.com/data-protection-and-privacy> (“collectively referred to as “Terms”) and/or participating in our survey(s), you agree to be legally bound by the Terms. Please note that these Terms may be subject to change without prior notice (unless prior notice is required by law).
2. The main purpose of our survey(s) is to allow us to provide better services through customer research. You will be informed of the specific purpose(s) of each survey when we invite you to participate in the said survey. Your response to the survey will be used for this purpose.
3. The surveys will be hosted on third-party services, such as SurveyMonkey platform.
4. We do not warrant that the third-party platforms and/or the email(s) we sent (containing the weblink to surveys) are free of viruses or other harmful components. We will not be liable for damages of any kind arising from and/or in connection with this survey, including, but not limited to direct, indirect, incidental, punitive, and consequential damages.
5. Your response to the survey is voluntary. You will be asked questions in relation to service preferences, your job and/or business amongst others. We will be collecting geo-location data / IP addresses and may be able to identify you via the same. If you provide your contact details in your response, you are consenting to CNCo contacting you about your response. You may choose not to respond to the survey if the foregoing is not acceptable to you.
6. You warrant that the consent of any other data subject whose personal data is disclosed to us by you in the survey has been obtained or that you are otherwise authorised to disclose such data to us. You further warrant and undertake to immediately inform us (i) of any changes to the personal data provided by you in order to keep the data accurate, (ii) should any data subject withdraw any consent previously given and/or (iii) should we for any other reason no longer be entitled to lawfully process the data subject’s personal information. You agree to hold us and/or our directors, employees or officers harmless and indemnified against any and all losses, damages, and/or costs (including legal costs on an indemnity basis) which may be incurred or sustained by us and/or any one or more of the aforesaid persons as a result of your breach of any of the aforementioned warranties.
7. You agree that we may collect, process (which shall have the meaning ascribed in the definition of “processing” in the General Data Protection Regulations), use and store your personal data for the purpose stated above.
8. We will do our best to protect your personal data, however, we cannot guarantee the security of your data transmitted via the survey, any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to prevent unauthorised access.
9. You understand and agree that the personal data may in appropriate circumstances reside and be processed outside the European Economic Area (“EEA”) and you agree that we shall be entitled to transfer and process personal data across country borders to such locations outside the EEA for the purpose set out above.
10. You agree that we shall be entitled to retain the personal data you have provided for a maximum of seven (7) years. Notwithstanding the foregoing, you agree that we shall however be entitled to retain such personal data beyond such period (i) if this is required or authorised by law, (ii) we reasonably require the information for a longer period for lawful purposes, (iii) this is required by any contract between the parties, or (iv) for statistical or research purposes (subject to appropriate safeguards). We may also retain aggregate information beyond this time for research purposes and to help us develop

and improve our services. You cannot be identified from aggregate information retained or used for these purposes.

11. If you have any questions in relation to the above, we can be contacted at:

The China Navigation Company Pte. Ltd.
300 Beach Road, #27-01, The Concourse
Singapore 199555

Email: dataprotection@swirecnco.com

Attention: Ramasamy Muthuraman, Data Protection Officer